INTEGRA COMMERCE SUITE

AI-Powered

Sell everywhere, run it all in one place

Quotes, orders, prices, contracts, dealers, online stores, counters, deliveries and invoices, connected in one system.

Built for businesses that sell through every channel, in any country, on any device.

- B2B Sellers
- Brands & D2C
- Distributors
- Subscription Businesses

01

Why Integra

Many businesses take orders by phone, email, web store and marketplace, each in a different tool. The Commerce Suite puts every order, price and invoice on one platform, so stock, customers and finance always agree.

From scattered channels to one order book

Without Integra	With Integra Commerce Suite
– Quotes built in spreadsheets with old prices	✓ Quotes from live price lists, approved and sent
– Orders taken without checking stock or credit	✓ Availability and credit checked on every order
– Discounts given without control	✓ Discount rules and margin floors with approvals
– Web store and marketplace orders keyed in by hand	✓ Online orders flow straight into the order book
– Dealers phone and email their orders	✓ Dealers order and pay through their portal
– Recurring invoices raised by hand each month	✓ Subscriptions and recurring billing run themselves
– Invoices re-keyed into the accounts	✓ Every invoice posts straight to the ledger

02

The solution

The Commerce Suite manages selling across every channel on the Integra platform. Customers, stock, finance and documents come from the shared core, so an order is entered once and flows everywhere.

Every channel into one order book

03

Quote to cash

From the first enquiry to the payment in the bank, every step is recorded once and shared with sales, warehouse and finance.

Every order, one connected flow

Quote

Quotes from live price lists, approved and accepted online.

Order

Orders from sales, dealers, web store and marketplaces in one book.

Check

Stock availability and credit limits checked automatically.

Allocate

Stock reserved and allocated by rule, with backorders tracked.

Deliver

Picked, packed and shipped with tracking for the customer.

Invoice

Tax invoices and e-invoices posted to the ledger.

Return

Returns approved, restocked and credited correctly.

Collect

Payment links, reminders and receipts close the loop.

04

Price & Margin

Sell at the right price on every channel, and protect margin on every order.

Every price under control

One price book

Prices by customer, channel, region and currency, from one place.

Margin floors

Discounts checked against policy, with approvals above the limit.

Schemes that settle

Promotions, slabs and free goods calculated and settled by rule.

Straight to the ledger

Invoices, credit notes and receipts post to accounts automatically.

05

Everything selling runs on

30 modules in 9 areas. Switch on what you need today and add the rest as you grow.

Quotes & Orders

From enquiry to confirmed order.

- Enquiries
- Quotations
- Configurator
- Sales Orders
- Allocation
- Credit Control

Pricing & Promotions

The right price on every channel.

- Price Lists
- Customer Prices
- Discount Rules
- Margin Floors
- Promotions
- Schemes

Contracts & Subscriptions

Recurring revenue, run automatically.

- Rate Contracts
- Call-off Orders
- Subscription Plans
- Recurring Invoices
- Renewals
- Usage Charges

Dealers & Distribution

Your network, connected.

- Dealer Master
- Dealer Orders
- Dealer Portal
- Territories
- Targets
- Incentives

Online & Retail

Every channel on one stock.

- Online Store
- Customer Portal
- Marketplaces
- Coupons
- Retail POS
- Online Payments

Fulfilment

On time, every time.

- Pick Lists
- Courier Integration
- Packing
- Tracking
- Dispatch
- Drop Shipping

Invoicing & Returns

Billed right, paid sooner.

- Tax Invoices
- Credit Notes
- E-invoicing
- Collections
- Returns
- Payment Links

Intelligence & Platform

Numbers, AI and apps for sellers.

- Sales Analytics
- Integrations
- Margin Reports
- Multi-company
- Sales Mobile App
- Integra AI

06

Connected commerce

Payment gateways, couriers, marketplaces and messages connect to the same orders and records.

Connected to every sales channel

Online store

Your branded web store runs on the same catalogue, prices and stock.

Marketplaces

Listings, orders and stock kept in sync with online marketplaces.

Payment gateways

Online payments and payment links post straight to receipts.

Courier partners

Shipping labels, tracking numbers and delivery status from couriers.

SMS, WhatsApp & Email

Order confirmations, dispatch alerts and invoices from one place.

Sales and dealer apps

Orders, prices and stock on the phone for reps and dealers.

Secure role-based access

Reps, dealers and managers see only what their role allows.

APIs & webhooks

Open APIs connect other sales channels and systems.

07

Integra AI

AI built into every module. It suggests, people decide.

Smarter every day, with people in control

Demand Forecasts

Expected orders by product and channel help plan stock.

Price Suggestions

Suggested prices and discounts within your margin rules.

Order Alerts

Unusual orders, prices and returns flagged for review.

AI Assistant

Ask about orders, sales or margin in plain language.

AI suggests, people decide. Every AI action is approved and logged.

Your path to connected commerce

Let's build your connected commerce

Tell us how you sell and we will show you the Commerce Suite running your orders, prices and invoices.

Present in India, Sri Lanka, Singapore and Saudi Arabia

INDIA

Owner and developer of Integra

Incien IT Solutions Pvt Ltd

19/41, Circular Road, United India Colony,
Kodambakkam, Chennai, Tamil Nadu 600024

+91 75400 88770
+91 98848 41484
+91 78248 18877

info@incien.com

SRI LANKA

Marketing partner

RRAA One Technologies Pvt Ltd

20/6, Abeyrathne Mawatha,
Boralesgamuwa 10290

+94 77 278 5577
+94 77 862 7722
+94 77 027 2299

info@rraaone.com

SINGAPORE

Marketing partner

ITree Solutions Pte Ltd

22 Sin Ming Lane, #06-76 Midview City,
Singapore 573969

+65 9005 7861

contact@itreesolutions.sg

SAUDI ARABIA

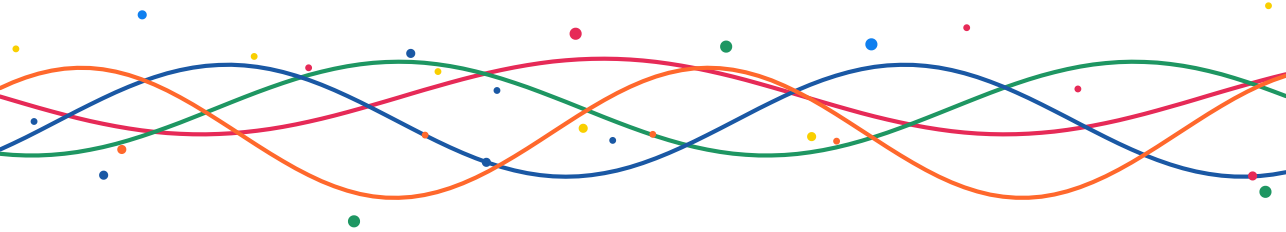
Marketing partner

Onexea Establishment

7637 Al Muharas, 3874 Al Hazm,
Riyadh 14964, Kingdom of Saudi Arabia

+966 50 789 2989
+966 55 110 0118

info@onexea.com



integra

integraone.app

Any industry. Any country. Any device.

Screens are illustrative and use sample data. Modules, integrations and country rules available to you depend on your subscription and configuration. © 2026 Incien IT Solutions Pvt Ltd.