INTEGRA FOR HEALTHCARE

AI-Powered

One platform for all of healthcare

Registration, appointments, wards, labs, pharmacy, billing, insurance, staff and accounts, connected in one system.

Built for every kind of healthcare provider, in any country, on any device.

- Clinics
- Nursing Homes
- Multi-specialty Hospitals
- Hospital Groups

Why Integra

Many hospitals run registration in one tool, billing in another and accounts in a third. Integra puts them on one patient record, so the front desk, the wards and the accounts team see the same facts.

From scattered tools to one connected hospital

Without Integra	With Integra for Healthcare
– Patient details written again at every counter	One patient record with a unique ID across every visit
– Long queues and no idea of waiting times	Online booking, tokens and queue screens
– Bed status checked by phone with each ward	A live bed board across wards and rooms
– Bed and service charges added by hand at discharge	Charges accrued daily on a running bill
– Insurance claims tracked in spreadsheets	Pre-authorisation to settlement on each patient
– Medicines found expired on the shelf	Batch and expiry tracked, stock reduced as dispensed
– Bills re-keyed into the accounts package	Every bill and receipt posts straight to the ledger

The solution

The Healthcare pack adds what is specific to hospitals. Finance, people, stock, documents, messaging and facilities come from the shared Integra core, so nothing is built twice and every bill lands in one ledger.

Your hospital at the centre, the Integra core around it

The patient journey

From the first appointment to discharge and follow-up, every step is recorded once and shared with every department that needs it.

Every patient, one complete record

Registration

New and repeat patients registered once, with a unique health ID.

Appointments & queues

Online booking, doctor slots, tokens and queue screens.

Consultation and EMR

Notes, vitals, ICD-10 diagnosis, orders and e-prescriptions.

Lab & radiology

Orders, samples, results and reports linked to the visit.

Admission and wards

Bed allocation, transfers, nursing notes and doctor rounds.

Pharmacy

Prescriptions dispensed with batch and expiry control.

Discharge

Discharge summary, clearance and final bill in one flow.

Follow-up

Reminders, reports and feedback on the patient's phone.

Billing & Insurance

OPD, IPD, pharmacy and insurance billing on one patient account.
Every bill and receipt flows into receivables and the general ledger.

Bills that post themselves

OPD & IPD billing

Tariffs, packages, deposits and a running bill with bed charges accrued every day.

Insurance & TPA

Pre-authorisation, claims, deductions and settlements tracked against each insured patient.

Corporate and credit

Corporate tariffs, eligibility and monthly statements for credit patients.

Straight to the ledger

Bills, receipts, refunds and doctor payouts post to accounts automatically.

Everything a hospital runs on

44 modules in 11 areas. Switch on what you need today and add the rest as your hospital grows.

Patient Access

From the first call to a confirmed appointment.

- Patient Registration
- Appointments
- OPD Queue & Tokens
- Front Office
- Visitor Passes
- Estimates

Clinical Care

Consultation, wards and theatres on one record.

- EMR
- OPD Consultation
- Inpatient & Admissions
- Nursing Station
- Operation Theatre
- Emergency

Diagnostics

Orders, samples, results and reports.

- Laboratory
- Sample Barcodes
- Analyser Integration
- Radiology & Imaging
- Report Sharing
- Blood Bank

Pharmacy & Stores

Medicines and consumables under control.

- Pharmacy
- Batch & Expiry
- Central Store
- Indents & Transfers
- Purchase
- CSSD

Wards & Facilities

Beds, housekeeping and equipment, connected.

- Bed Management
- Housekeeping & Linen
- Biomedical Equipment
- Assets
- Diet & Kitchen
- Ambulance

Finance & People

One ledger and one roster for the whole hospital.

- Accounts & Finance
- Doctor Payouts
- Budgets & Cost Centres
- Staff HR & Payroll
- Duty Rostering
- Training & Credentials

Quality & Records

Records, quality and access, on the record.

- Medical Records
- Diagnosis Coding
- Quality Indicators
- Incident Reporting
- Patient Consent
- Access Logs

Patient Engagement

The right message to every patient.

- SMS & WhatsApp
- Report Alerts
- Feedback
- Grievances
- Referring Doctors
- Health Camps

Connected hospital

Devices, payments, insurers and messages connect to the same patient and billing records.

Connected to everything around your hospital

Lab analysers

Results from lab analysers flow into the lab module without retyping.

Imaging systems

Radiology orders and reports connect to your imaging systems and viewers.

Payment gateway

Patients pay online and the receipt posts to the ledger automatically.

SMS, WhatsApp & Email

Appointment reminders, report alerts and bill links from the same system.

Patient and doctor apps

Patients book and see reports; doctors see their worklist anywhere.

Biometric attendance

Staff attendance from biometric devices feeds rosters and payroll.

Secure role-based access

Doctors, nurses and staff see only what their role allows, and every access is logged.

Multiple facilities

Run several hospitals and clinics on one platform with group reports.

Integra AI

AI built into every module. It suggests, people decide.

Smarter every day, with people in control

AI Assistant

Ask about occupancy, collections or pending claims in plain language and get answers from your own records.

Occupancy Forecasts

Expected admissions and discharges help plan beds and staff.

Early Warnings

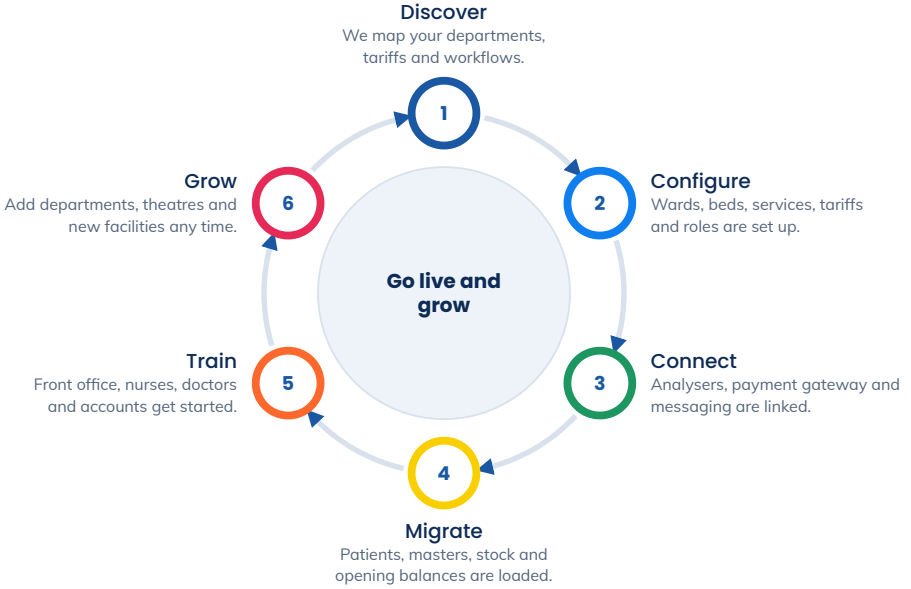
Pending claims, unbilled services and near-expiry stock are flagged early.

Smart Documents

Referral letters, insurance forms and bills are read and filed against the right patient.

AI suggests, people decide. Integra does not make clinical decisions.

Your path to a connected hospital



Let's build your connected hospital

Tell us how your hospital works and we will show you Integra running your front desk, wards and billing.

Present in India, Sri Lanka, Singapore and Saudi Arabia

INDIA

Developer of Integra

Incien IT Solutions Pvt Ltd

19/41, Circular Road, United India Colony,
Kodambakkam, Chennai, Tamil Nadu 600024

+91 75400 88770
+91 98848 41484
+91 78248 18877

info@incien.com

SRI LANKA

Authorised partner

RRAA One Technologies Pvt Ltd

20/6, Abeyrathne Mawatha,
Boralesgamuwa 10290

+94 77 278 5577
+94 77 862 7722
+94 77 027 2299

info@rraaone.com

SINGAPORE

Authorised partner

ITree Solutions Pte Ltd

22 Sin Ming Lane, #06-76 Midview City,
Singapore 573969

+65 9005 7861

contact@itreesolutions.sg

SAUDI ARABIA

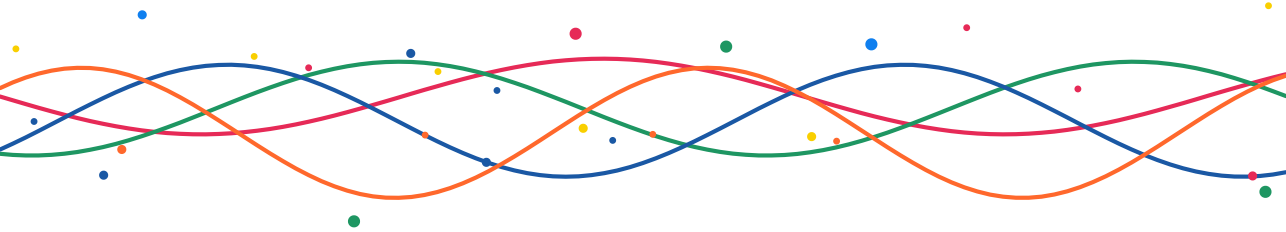
Authorised partner

Onexea Establishment

7637 Al Muharas, 3874 Al Hazm,
Riyadh 14964, Kingdom of Saudi Arabia

+966 50 789 2989
+966 55 110 0118

info@onexea.com



integra

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Any industry. Any country. Any device.

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