INTEGRA FOR HOSPITALITY

AI-Powered

One platform for every guest

Rooms, reservations, restaurants, kitchens, banquets, stores, staff and accounts, connected in one system.

Built for hotels, resorts, restaurants and cafes, in any country, on any device.

- Hotels & Resorts
- Restaurants & Cafes
- Bars & Cloud Kitchens
- Groups & Chains

01

Why Integra

Many hospitality businesses run reservations, restaurant billing, delivery apps and accounts in separate tools. Integra puts them on one guest record, so the front desk, the kitchen and the accounts team see the same facts.

From scattered tools to one connected business

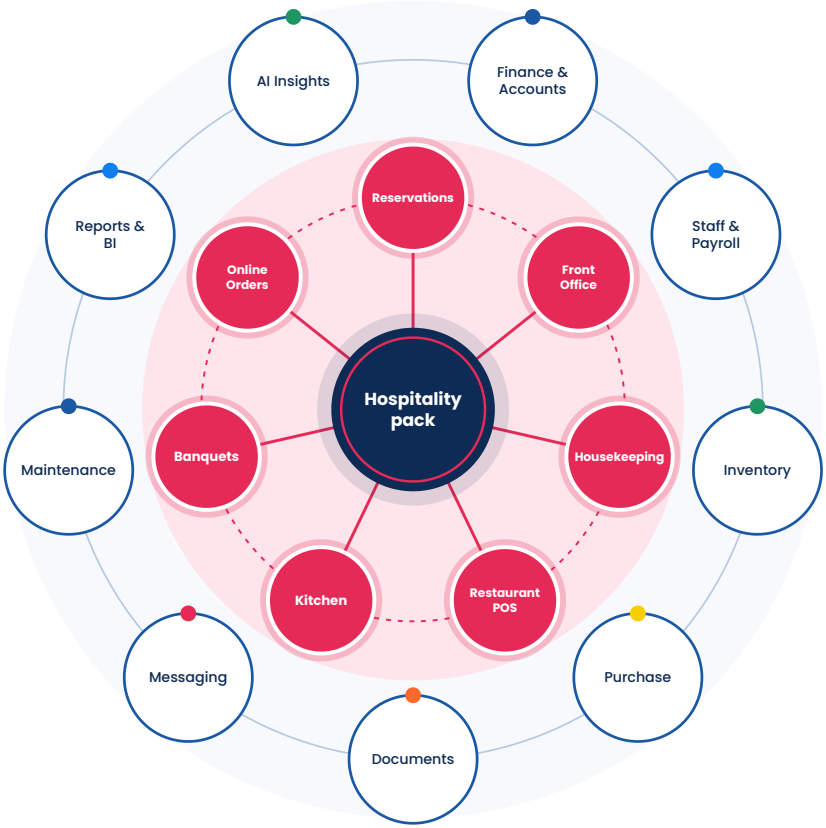
Without Integra	With Integra for Hospitality
– Rooms updated by hand on every booking site	✓ Rates and rooms synced with OTAs automatically
– Guests wait at the desk while forms are filled	✓ ID capture and digital registration in minutes
– Restaurant bills carried to the front desk	✓ Outlet charges post straight to the guest folio
– A separate tablet for every delivery app	✓ Every delivery order lands in the same POS
– Paper KOTs lost between counter and kitchen	✓ Orders routed to the right kitchen station
– Food cost guessed at month end	✓ Recipes show the cost of every dish
– Folios and bills re-keyed into the accounts	✓ Every folio and bill posts straight to the ledger

02

The solution

The Hospitality pack adds what is specific to hotels and restaurants. Finance, people, stock, documents, messaging and facilities come from the shared Integra core, so nothing is built twice.

Your guests at the centre, Integra around them



03

The guest journey

From the first booking or table order to the final bill and the next visit, every step is recorded once and shared with every team that needs it.

Every guest, one complete record

Book

Booking engine, OTAs and table reservations on live availability.

Arrive

Guest profile, ID capture and digital registration.

Stay

Housekeeping, requests and concierge tracked to completion.

Dine

Table, room service, bar and QR orders on one POS.

Order in

Website and delivery-app orders straight to the kitchen.

Celebrate

Banquets, catering and events planned and billed in full.

Settle

One clear folio or bill, paid by card, UPI or account.

Return

Feedback, loyalty and offers bring guests back.

04

Revenue & Food Cost

Sell every room and every table at the right price, and know what every plate costs to serve.

More revenue, less waste

Channel manager

Two-way OTA connectivity keeps rates and rooms in step on every channel.

Revenue management

Occupancy forecasts, pickup and rate suggestions, with ADR and RevPAR.

Recipe costing

Recipes reduce stock by ingredient and show the margin of every item.

Straight to the ledger

Folios, outlet bills and purchases post to accounts automatically.

05

Everything hospitality runs on

66 modules in 12 areas. Switch on what you need today and add the rest as you grow.

Reservations & Front Office

From the first search to a warm welcome.

- Reservations
- Booking Engine
- Channel Manager
- Check-in & Check-out
- Tape Chart
- Night Audit

Rooms & Housekeeping

Rooms ready sooner, every time.

- Housekeeping
- Room Status
- Laundry & Linen
- Minibar
- Lost & Found
- Guest Requests

Restaurants & Bars

Fast billing at every outlet.

- POS Billing
- Table Management
- Room Service
- Bar & Liquor
- Captain App
- QR Ordering

Kitchen & Delivery

Every channel into one kitchen.

- KOT
- Kitchen Display
- Menu Management
- Recipe Costing
- Online Orders
- Delivery Apps

Banquets & Billing

Events, folios and receivables.

- Banquet Booking
- Folios & Cashiering
- Function Sheets
- City Ledger
- Catering
- Commissions

Stores & Finance

One ledger, one store.

- Inventory & Stores
- Accounts & Finance
- Purchase
- Budgets
- Wastage
- Outlet P&L

People & Guests

Staff and guests, connected.

- Staff HR & Payroll
- Guest Messages
- Duty Rostering
- Loyalty & CRM
- Tips & Service Charge
- Spa & Activities

Groups & Platform

One property or a hundred.

- Central Reservations
- Reports & Analytics
- Central Menu
- Owner App
- Franchise
- Integra AI

06

Connected hospitality

OTAs, door locks, payments, delivery apps and messages connect to the same guest and billing records.

Connected to everything around your guests

Online travel agencies

OTA bookings flow straight into reservations through the channel manager.

Food delivery apps

Delivery orders, menus and item availability kept in sync.

Door locks

Key cards issued from check-in, linked to the room and stay.

Payments

Cards, UPI and online payments posted to the folio or bill.

Printers and kitchen screens

Receipt and KOT printers and kitchen displays at every outlet.

SMS, WhatsApp & Email

Confirmations, order updates and offers from the same system.

Works offline

Restaurant billing keeps running when the internet drops.

Many properties and outlets

Hotels, restaurants and brands on one platform with group reports.

07

Integra AI

AI built into every module. It suggests, people decide.

Smarter every day, with people in control

AI Assistant

Ask about occupancy, covers, ADR or food cost in plain language.

Demand Forecasts

Expected occupancy and covers help plan rates, staff and prep.

Rate Suggestions

Suggested room rates by date and type, ready for approval.

Review Summaries

Guest reviews summarised by theme for the right team.

AI suggests, people decide. Every AI action is approved and logged.

Your path to connected hospitality

Let's build your connected hospitality business

Tell us how your hotel or restaurant works and we will show you Integra running your bookings, outlets and kitchen.

Present in India, Sri Lanka, Singapore and Saudi Arabia

INDIA

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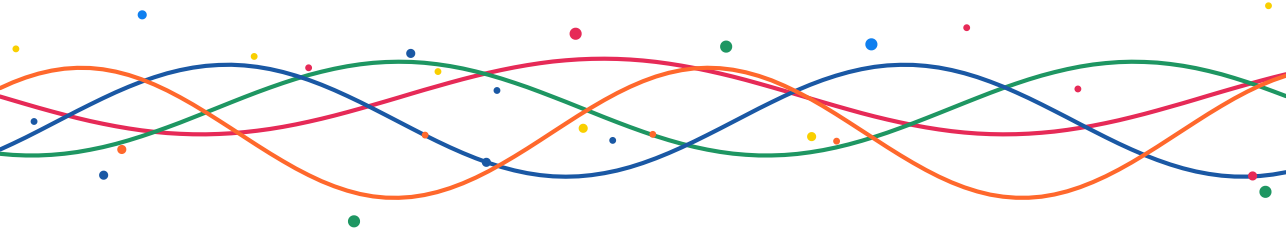

integra

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