INTEGRA ONE

AI-Powered

Complete Features

Every benefit and every feature of Integra One, area by area.

BENEFITS

What your organisation gains

The complete ERP in one subscription. Here is what changes when every team works on the same platform.

One subscription

All 25 core modules for one price per user, instead of many separate tools.

Books that post themselves

Sales, purchases, payroll and stock post to the ledger as they happen.

Masters entered once

Customers, suppliers, items and employees shared by every module.

Approvals without chasing

Workflows route every request to the right person, with history.

Live numbers everywhere

Dashboards across branches and companies, without spreadsheets.

Work from anywhere

Web and mobile apps that keep working offline.

Open and connected

Banks, devices, messaging and other systems through APIs.

AI that saves time

Copilot, document reading, forecasts and alerts. People decide.

Secure and controlled

Isolated data, role-based access and a complete audit trail.

Grows with you

Add industry packs, companies and countries on the same platform.

CONTENTS

25 modules in 9 areas, one platform

Every module runs on one platform. Modules marked + come in optional packs.

Organisation & Access

- Organisation & Enterprise
- Identity & Access

Finance & Accounts

- Finance & Accounts

People & Payroll

- Human Capital Management

Customers & Sales

- Customer Relationship Management
- Sales & Distribution
- Service Management+

Supply Chain

- Procurement & Supply Chain
- Inventory & Warehouse

Projects & Assets

- Project Management
- Asset Management
- Maintenance Management
- Property Management+
- Space & Facility Management+

Shared Services

- Document Management
- Workflow & Automation
- Communication & Notifications
- Integration Hub & APIs

Governance & Data

- Platform & Administration
- Master Data Management
- Risk, Compliance & Audit
- Rules & Policies
- Data Governance & Interoperability+

Intelligence & AI

- Business Intelligence & Reporting
- Integra AI

+ Optional pack (Service Management, Property & Facilities or Data Governance).

Organisation & Access

Organisation & Enterprise

Companies, branches, departments and approval structures in one model.

- Group and legal entities
- Branches and operating units
- Departments and teams
- Locations and time zones
- Delegation and approval structure
- Localisation by country

Identity & Access

Secure sign-in, roles and permissions for every user.

- Single sign-on
- Multi-factor sign-in
- Role-based access
- Segregation of duties
- Partner and guest access
- Session and device control

Finance & Accounts

Finance & Accounts

One ledger for every transaction, in every company.

- General ledger and journals
- Receivables and payables
- Cash, bank and reconciliation
- Fixed assets and depreciation
- Tax and statutory compliance
- Budgets and cost centres
- Period close
- Intercompany and consolidation

People & Payroll

Human Capital Management

From hiring to payslip, on one employee record.

- Employee records
- Recruitment and onboarding
- Attendance, shifts and leave
- Payroll and statutory compliance
- Performance and goals
- Learning and skills
- Employee self-service
- Exits and settlements

Customers & Sales

Customer Relationship Management

Leads, accounts, pipeline and campaigns in one place.

- Lead capture
- Accounts and contacts
- Sales pipeline
- Activities and tasks
- Campaigns and journeys
- Customer feedback

Service Management

SERVICE MANAGEMENT PACK

Requests, cases, SLAs and field service.

- Service catalogue
- Cases and requests
- SLAs and escalations
- Knowledge base
- Field service
- Customer and employee self-service

Sales & Distribution

Quotes to delivery and invoice, across every channel.

- Quotations and sales orders
- Price lists and discounts
- Dealers and distributors
- Delivery and dispatch
- Returns and claims
- Targets and incentives

Supply Chain

Procurement & Supply Chain

Requisition to purchase order, supplier and invoice match.

- Purchase requisitions
- RFQs and bid evaluation
- Purchase orders
- Supplier onboarding and portal
- Contracts and rate agreements
- Invoice matching

Inventory & Warehouse

Stock across warehouses, bins and batches.

- Item master
- Goods receipt and putaway
- Warehouses, zones and bins
- Batch, serial and expiry
- Transfers and replenishment
- Counts and valuation

Projects & Assets

Project Management

Plans, tasks, resources, budgets and billing.

- Project plans and milestones
- Tasks and timesheets
- Resource planning
- Project budgets and costs
- Project billing
- Portfolio dashboards

Asset Management

Every asset from acquisition to disposal.

- Asset register
- Assignment and custody
- Location and movement
- Warranty and insurance
- Verification and condition
- Retirement and disposal

Maintenance Management

Work orders, preventive plans and spares.

- Maintenance requests
- Work orders
- Preventive maintenance
- Spare parts
- Downtime and root cause
- Mobile technicians

Property Management

PROPERTY & FACILITIES PACK

Properties, leases, rent and owner settlements.

- Property portfolio
- Units and leasing
- Lease lifecycle
- Rent and service charges
- Deposits and renewals
- Tenant and owner self-service

Space & Facility Management

PROPERTY & FACILITIES PACK

Buildings, spaces, bookings and occupancy.

- Sites, buildings and floors
- Floor plans
- Space allocation
- Room and desk booking
- Occupancy analytics
- Facility services

Shared Services

Document Management

Every document stored, versioned, searchable and signed.

- Capture and upload
- Versions and metadata
- Search and document Q&A
- Reviews and approvals
- E-signature
- Retention and legal hold

Workflow & Automation

Approvals and processes designed without code.

- Visual workflow designer
- Approval matrices
- Forms and tasks
- Timers and escalations
- Event triggers
- Process monitoring

Shared Services continued

Communication & Notifications

Email, SMS, WhatsApp, push and in-app from one engine.

- Email and SMS
- WhatsApp and push
- In-app notifications
- Templates
- Preferences and consent
- Delivery tracking

Integration Hub & APIs

APIs, webhooks and connectors to every other system.

- API gateway
- Connector library
- Webhooks and events
- Data mapping
- Retries and monitoring
- Developer portal

Governance & Data

Platform & Administration

Subscriptions, configuration and deployment managed centrally.

- Tenant administration
- Module entitlements
- Configuration templates
- Region and country setup
- Usage and limits
- Data export

Master Data Management

One trusted record for every party, item and location.

- Party and organisation master
- Product and item master
- Duplicate detection
- Golden records
- Data quality scorecards
- Stewardship workflows

Risk, Compliance & Audit

Risks, controls, obligations and internal audit.

- Risk register
- Compliance obligations
- Control library and testing
- Internal audit
- Incidents and CAPA
- Policy governance

Rules & Policies

Business rules and policies configured without code.

- Visual rule builder
- Decision tables
- Pricing and approval rules
- Country rules
- Effective dates
- Rule testing and audit

Data Governance & Interoperability

DATA GOVERNANCE PACK

Ownership, quality, lineage and privacy of your data.

- Data catalogue and glossary
- Classification and sensitivity
- Data quality rules
- Lineage and impact analysis
- Data sharing and consent
- Cross-border governance

Intelligence & AI

Business Intelligence & Reporting

Dashboards, reports and KPIs across the business.

- Dashboards
- Self-service report builder
- KPI registry
- Finance, sales and HR intelligence
- Predictive forecasts
- Scheduled reports

Integra AI

AI built into every module. It suggests, people decide.

- AI copilot in plain language
- Document reading
- Forecasts and recommendations
- Anomaly detection
- Controlled AI agents
- Every AI action approved and logged

integra

integraone.app

Any industry. Any country. Any device.

INDIA

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